



#155

Strategic Management:

Strategic Policy and Strategic Planning Processes

Postgraduate Short Course

Leading To:

DIPLOMA - POSTGRADUATE IN

Strategic Management: Strategic Policy and Strategic Planning Processes (Triple Credit) = 90 Credit-Hours

Accumulating to A

Postgraduate Certificate, With 90 Additional Credit-Hours, or A

Postgraduate Diploma, With 270 Additional Credit-Hours

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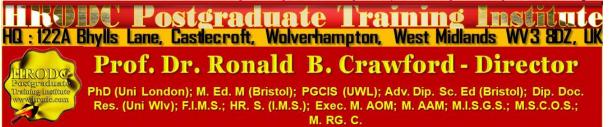


Course Coordinator:

Prof. Dr. R. B. Crawford is the Director of HRODC Postgraduate Training Institute, A Postgraduate-Only Institution. He has the following Qualifications and Affiliations:

- Doctor of Philosophy {(PhD) {University College London (UCL) University of London)};
- MEd Management (University of Bath);
- Postgraduate (Advanced) Diploma Science Teacher Ed. (University of Bristol);
- Postgraduate Certificate in Information Systems (University of West London, formerly Thames Valley University);
- Diploma in Doctoral Research Supervision, (University of Wolverhampton);

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- Teaching Certificate;
- Fellow of the Institute of Management Specialists;
- Human Resources Specialist, of the Institute of Management Specialists;
- Member of the Asian Academy of Management (MAAM);
- Member of the International Society of Gesture Studies (MISGS);
- Member of the Standing Council for Organisational Symbolism (MSCOS);
- Member of ResearchGate;
- Executive Member of Academy of Management (AOM). There, his contribution incorporates the judging of competitions, review of journal articles, and guiding the development of conference papers. He also contributes to the Disciplines of:
 - Human Resources;
 - Organization and Management Theory;
 - Organization Development and Change;
 - Research Methods;
 - Conflict Management;
 - Organizational Behavior;
 - Management Consulting;
 - Gender & Diversity in Organizations; and
 - Critical Management Studies.

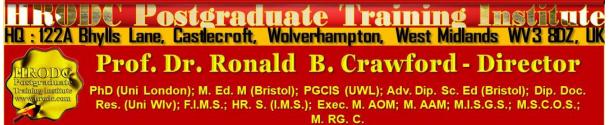
Professor Dr. Crawford has been an Academic in the following UK Universities:

- University of London (Royal Holloway), as Research Tutor;
- University of Greenwich (Business School), as Senior Lecturer (Associate Professor), in Organisational Behaviour and Human Resource Management;
- University of Wolverhampton, (Wolverhampton Business School), as Senior Lecturer (Associate Professor), in Organisational Behaviour and Human Resource Management;
- London Southbank University (Business School), as Lecturer and Unit Leader.

His responsibilities in these roles included:

- Doctoral Research Supervisor;
- Admissions Tutor;
- Postgraduate and Undergraduate Dissertation Supervisor;
- Programme Leader;
- Personal Tutor





For Whom This Course is Designed This Course is Designed For:

Classroom-Based Duration and Cost:			
Classroom-Based Duration:	15 Days		
Classroom-Based Cost:	£15,000.00 Per Delegate		
Online (Video-Enhanced) Duration and Cost			
Online Duration:	30 Days – 3 Hours Per Day		
Online Cost:	£10,050.00 Per Delegate		

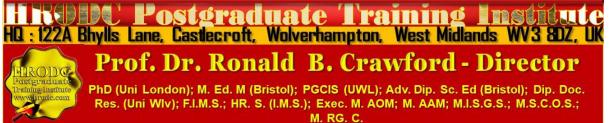
Classroom-Based Course and Programme Cost includes:

- > Free Continuous snacks throughout the Event Days;
- Free Hot Lunch on Event Days;
- Free City Tour;
- Free Stationery;
- Free On-site Internet Access;
- > Postgraduate Diploma/ Diploma Postgraduate –or
- > Certificate of Attendance and Participation if unsuccessful on resit.

Students and Delegates will be given a Selection of our Complimentary Products, which include:

- > Our Branded Leather Conference Folder;
- > Our Branded Leather Conference Ring Binder/ Writing Pad;
- > Our Branded Key Ring/ Chain;
- > Our Branded Leather Conference (Computer Phone) Bag Black or Brown;
- > Our Branded 8-16 GB USB Flash Memory Drive, with Course Material;
- > Our Branded Metal Pen;
- > Our Branded Polo Shirt.;

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, and 90 Credit-Hours, Accumulating to A Postgraduate Certificate, with 90 Additional Credit-Hours, a Postgraduate Diploma, with -270 Additional Credit-Hours

> Our Branded Carrier Bag.

Daily Schedule: 9:30 to 4:30 pm.

Delivery Locations:

- 1. Central London, UK;
- **2.** Dubai, UAE;
- **3.** Kuala Lumpur, Malaysia;
- 4. Amsterdam, The Netherlands;
- 5. Brussels, Belgium;
- 6. Paris, France; and
- 7. Durban, South Africa;
- **8.** Other International Locations, on request.

Strategic management, Strategic Policy and Strategic Planning Process Course

Leading to Diploma – Postgraduate – in Strategic Management, Strategic Policy and Strategic Planning Process (Triple-Credit) and 90 Credit-Hours, Accumulating to a Postgraduate Certificate, with 90 Additional Credit-Hours, or a Postgraduate Diploma, with 270 Additional Credit-Hours

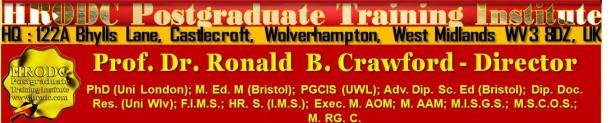
Course Contents, Concepts and Issues

Strategic Management: Strategic Analysis and Development

Strategic Management: An Introduction

- Defining Strategic Management
- Three Core Areas of Strategic Management
 - Strategic Analysis
 - Strategic Development

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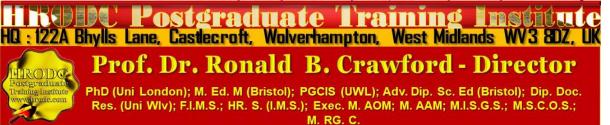
, and 90 Credit-Hours, Accumulating to A Postgraduate Certificate, with 90 Additional Credit-Hours, a Postgraduate Diploma, with -270 Additional Credit-Hours

- Strategy Implementation
- > Three Elements of the Strategic Decision
- Five Key Elements to Strategy
- Strategic Management at the:
 - Corporate Level
 - Business Level
- What Makes "Good" Strategy?
- Two Main Test Areas for Strategy
 - Application-Related
 - Academic Rigour
- Prescriptive Model of Business Strategy
- Emergent Model of Business Strategy
- What is Green Strategy and Where Does It Fit In?

Strategic Analysis and Purpose

- Analysing the Strategic Environment
- > Analysing the Main Elements of the Environment
- Analysing the Strategic Environment
- The Ten Basic Analytical Tools
- Steps in Taking the Analytical Tools
- Customer Profiling
- Segmentation and Positioning
- Analysing the Strategic Environment: The Ten Basic Analytical Tools
- How Do We Analyse The Strategic Environment?
- Five Political Trends That Have Affected Strategic Management
- Government and Industrial Policy

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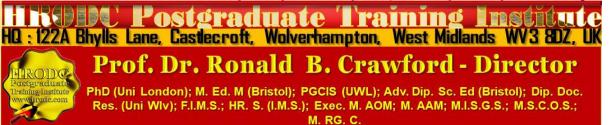
Analysing Resources and Capabilities

- > Why Are Strategic Resources And Capabilities Important?
- Identifying and Developing the Resources That Deliver SCA and Value Added
- How Can We Identify Value Added?
- Green Strategy Value Chain Linkages
- Green Strategy Value Chain: Benefits and Costs
- How Can We Identify Strategic Resources And Capabilities?
- Sustainable Competitive Advantage:
- Categories of Resources
- > Resources and Capabilities Should Be Analysed Against Seven Main Elements
- > Valuable, Rare, Inimitable, Organised (VRIO) Framework
- > The VRIO Framework: Performance Implications
- Core Competencies
- Distinguishing Features of Successful Core Competences
- Benchmarking
- Leveraging
- Upgrading Resources
- How Do We Analyse an Organisation's Strategic Resources and Capabilities?
- Identify the Resources Capabilities of the Organisation
- Resources/Capabilities Analysis
- Sustainable Competitive Advantage
- Intensity of Competition in an Industry

Strategy Dynamics

- Tackling Strategy Dynamics
- What Is Strategy Dynamics?
- Interpretative Dynamics vs. Proactive Dynamics
- Various Approaches of Strategy Dynamics
- Interpretive Dynamics: Nature and Intensity of Industry Competition

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- Diploma, with -270 Additional Credit-Hours
- Interpretive Dynamics: Innovation Flow Process in Strategy Dynamics
- Proactive Dynamics: Three 'S' Framework for Strategy Dynamics
- Proactive Dynamics: Planning Aggressive Competitive Strategies
- The Dynamics of Purpose
- The Dynamics of Environmental Development
- > The Dynamics of Resource Development

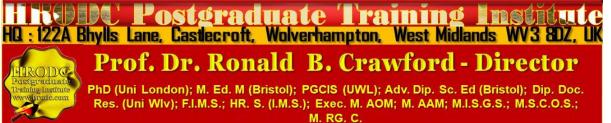
Strategy Dynamics: Prescriptive Purpose Delivered Through Mission, Objectives and Ethics

- Understanding the Organisation's Purpose
- > Developing the Purpose of the Organisation
- Identifying a Vision for the Future
- Coping With Stakeholder Power
- Developing Corporate Governance, Ethics and Corporate Social Responsibility (CSR)
- What is Corporate Governance?
- Ethics and CSR
- Developing The Organisation's Mission and Objectives
- How to Formulate A Mission Statement
- "What's The Difference between Visions, Mission and Objectives?"
- How to Develop Objectives
- Mission and Objectives: Prescriptive and Emergent Approaches
- Purpose and Quality Issues
- Total Quality Management (TQM)

Purpose Emerging From Knowledge, Technology and Innovation

- Prescriptive Processes Do Not Capture Innovation Well
- Emergent Processes Capture Innovation Better
- An Emergent Approach to Purpose
- Knowledge Creation

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Diploma, with -270 Additional Credit-Hours

- How Does Knowledge Influence Purpose?
- Innovation through Technology
- The Innovation Process
- An Emergent Approach to Purpose

Developing Business Strategy Options

- SWOT Analysis
- Options Based on Market Opportunities
- Options from Resource-Based Approaches
- Developing Green Strategy Options
- Resource-Based Options in Some Special Types of Organisations
- > Options Based on Market Opportunities

Developing Corporate Level Strategy Options

- Diversification Options, Benefits
- Diversification Options, Costs
- > Diversification Options, Degrees of Diversification
- Role of HQ: Parenting Options
- BCG Growth-Share Matrix
- Some Difficulties with Portfolio Matrices
- Tools of Corporate-Level Options
- Developing Green Strategy Options

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Strategy Evaluation and Development: The Prescriptive Process

- Choosing Between Strategy Options
- Strategy Content and Strategy Process
- Six Selection Criteria for Choosing Between Options
- Procedures and Techniques for Selection
- Applying Empirical Evidence and Guidelines
- Classic Strategic Planning Process
- Some Problems with the Classic Strategic Planning Process
- Selecting Green Strategies
- Analysis of Business Risk
- Assessing Stakeholders' Reactions

Finding the Strategic Route Forward: Emergent and Prescriptive Approaches

- Importance of Strategy Context
- Three Main Elements to Context
- Context 1: Survive In a Hostile Market
- Context 2: Fast Moving and Uncertain Future
- Context 3: Complex Decision-Making both Within and Outside an Organisation
- Context 4: Need To Involve Many Management Levels and Innovate Through Experimental Processes
- Exploring the Learning-Based Process

Organisational Structure, Style and People Issues

- Developing the Organisation Structure
- Designing Organisation Structures to Fit the Strategy
- Strategy Before Structure: Chandler's Contribution
- > The Five Main Problems of Putting Strategy before Organisational Structure
- Organisational Structures for Innovative Companies
- Motivation and Staffing In Strategy Implementation

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Effective Strategic Planning for Organisational Competitive Advantage

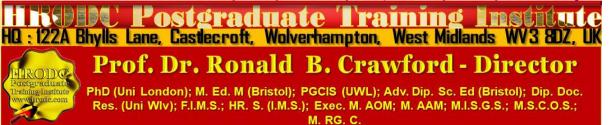
- > Learning the Concepts of Competition and Competitive Advantage
- > Understanding the Concept of Value as it Relates to Competitive Advantage
- Identifying the Rationale for Strategic Planning
- Following the Strategic Planning Process
- > Collecting, Organising, and Analysing Data Relevant to the Strategic Plan
- Developing Informed Predictions
- Adopting a Strategic Emphasis and Competitive Strategy
- Preparing the Strategic Plan
- Implementing the Strategic Plan
- > Conceptualising the Strategic Planning Steps from Start to End

Postgraduate Diploma, Postgraduate Certificate, and Diploma – Postgraduate - Short Course Regulation

Postgraduate Certificate, Postgraduate Diploma, and Diploma – Postgraduate: Their Distinction, Credit Value and Award Title

Postgraduate Short Courses of a minimum of five days' duration, are referred to as Diploma – Postgraduate. This means that they are postgraduate credits, towards a Postgraduate Certificate and Postgraduate Diploma. Postgraduate Certificate and Postgraduate Diploma represent Programmes of Study, leading to Awards bearing their title prefixes. While we, refer to our short studies, of 5 days to five weeks, as 'Courses', those with duration of 6 weeks and more are labelled 'Programmes'. Nevertheless, in line with popular usage, we often refer to all study durations as 'Courses'. Another mark of distinction, in this regard, is that participants in a short course are referred to as 'Delegates', as opposed to the term 'Students', which is confined to those studying a Postgraduate Programme.

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Diploma, with -270 Additional Credit-Hours Courses are of varying Credit-Values; some being Single-Credit, Double-Credit, Triple-Credit, Quad-Credit, 5-Credit, etc. These short courses accumulate to Postgraduate Certificate, with a total of 180 Credit-Hours (= 6 X 5-Day Courses or 3 X 10-Day Courses), or Postgraduate Diploma, with a total of 360 Credit-Hours (= 12 X 5-Day Courses or 6 X 10-Day Courses).

Delegates studying courses of 5-7 days' duration, equivalent to 30-42 Credit-Hours (Direct Lecturer Contact), will, on successful assessment, receive the Diploma – Postgraduate Award. This represents a single credit at Postgraduate Level. While 6-day and 7-day courses also lead to a Diploma – Postgraduate, they accumulate 36 and 42 Credit Hours, respectively.

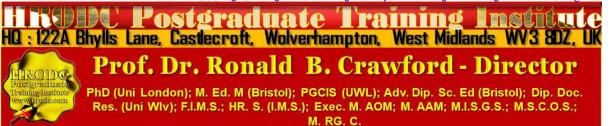
Postgraduate Certificate, Postgraduate Diploma, and Diploma – Postgraduate Assessment Requirement

Because of the intensive nature of our courses and programmes, assessment will largely be in-course, adopting differing formats. These assessment formats include, but not limited to, in-class tests, assignments, end of course examinations. Based on these assessments, successful candidates will receive the Diploma – Postgraduate, Postgraduate Certificate, or Postgraduate Diploma, as appropriate.

In the case of Diploma – Postgraduate, a minimum of 70% overall pass is expected. In order to receive the Awards of Postgraduate Certificate and Postgraduate Diploma, candidates must have accumulated at least the required minimum 'Credit-Hours', with a pass (of 70% and above) in at least 70% of the courses taken.

Delegates and students who fail to achieve the requirement for Postgraduate Certificate, Postgraduate Diploma, or Diploma - Postgraduate - will be given support for 2 re-submissions for each course. Those delegates who fail to achieve the assessment requirement for the Postgraduate Diploma or Diploma - Postgraduate - on 2 resubmissions, or those who elect not to receive them, will be awarded the Certificate of Attendance and Participation.

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Diploma – Postgraduate, Postgraduate Certificate, and Postgraduate Diploma Application Requirements

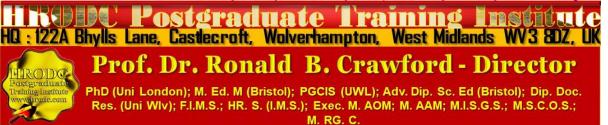
Applicants for Diploma – Postgraduate – Postgraduate Certificate, and Postgraduate Diploma are required to submit the following documents:

- Completed Postgraduate Application Form, including a passport sized picture affixed to the form;
- A copy of Issue and Photo (bio data) page of the applicant's current valid passport or copy of his or her Photo-embedded National Identity Card;
- > Copies of credentials mentioned in the application form.

Admission and Enrolment Procedure

- On receipt of all the above documents we will assess applicants' suitability for the Course or Programme for which they have applied;
- If they are accepted on their chosen Course or Programme, they will be notified accordingly and sent Admission Letters and Invoices;
- One week after the receipt of an applicant's payment or official payment notification, the relevant Course or Programme Tutor will contact him or her, by e-mail or telephone, welcoming him or her to HRODC Postgraduate Training Institute;
- Those intending to study in a foreign country, and require a Visa, will be sent the necessary immigration documentation, to support their application;
- Applicants will be notified of the dates, location and venue of enrolment and orientation, where appropriate.

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Modes of Study and Duration of Postgraduate Certificate and Postgraduate Diploma Programmes

There are two delivery formats for Postgraduate Certificate and Postgraduate Diploma Programmes, as follows:

- Intensive Full-time (Classroom-Based) Mode, lasting 3 months for Postgraduate Diploma, and 6 weeks for Postgraduate Certificate. These durations are based on six hours' lecturer-contact per day, five days (30 hours) per week, for Postgraduate Diploma;
- Video-Enhanced On-Line Mode. This interactive online mode lasts twenty (20) weeks, for Postgraduate Diploma, and ten (10) weeks for Postgraduate Certificate. Our calculation is based on three hours per day, six days per week.

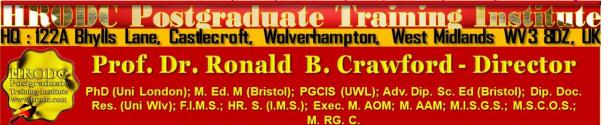
Whichever study mode is selected, the aggregate of 360 Credit Hours must be achieved.

Introducing Our Video-Enhanced Online Study Mode

In a move away from the traditional online courses and embracing recent developments in technology-mediated distance education, HRODC Postgraduate Training Institute has introduced a Video-Enhanced Online delivery. This Online mode of delivery is revolutionary and, at the time of writing, unique to HRODC Postgraduate Training Institute.

You are taught as individuals, on a one-to-one or one-to-small-group basis. You see the tutor face to-face, for the duration of your course. You will interact with the tutor, ask and address questions; sit examinations in the presence of the tutor. It is as real as any face-to-face lecture and seminar can be. Choose from a wide range of Diploma – Postgraduate Courses and an increasing number of Specialist Postgraduate Certificate and Postgraduate Diploma Programmes. You might also accumulate Postgraduate Short Courses, via this mode of study, over a 6-year period, towards a Postgraduate Certificate or Postgraduate Diploma.

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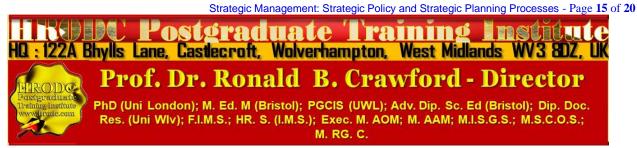


Key Features of Our Online Study: Video-Enhanced Online Mode

- The tutor meets the group and presents the course, via Video, in a similar way to its classroom-based counterpart;
- > All participants are able to see, and interact with, each other, and with the tutor;
- They watch and discuss the various video cases and demonstrations that form an integral part of our delivery methodology;
- > Their assessment is structured in the same way as it is done in a classroom setting;
- The Video-Enhanced Online mode of training usually starts on the 1st of each month, with the cut-off date being the 20th of each month, for inclusion the following month;
- Its duration is twice as long as its classroom-based counterpart. For example, a 5-day (30 Credit Hours) classroom-based course will last 10 days, in Video-Enhanced Online mode. This calculation is based on 3 hours tuition per day, adhering to the Institute's required 30 Credit-Hours;
- The cost of the Video-Enhanced Online mode is 67% of similar classroom-based courses;
- For example, a 5-day classroom-based course, which costs Five Thousand Pounds, is only Three Thousand Three Hundred and Fifty Pounds (£3,350.00) in Video-Enhanced Online Mode.

10-Week Video-Enhanced Online Postgraduate Certificate and 20-Week Video-Enhanced Online Postgraduate Diploma

You might study an Online Postgraduate Certificate or Online Postgraduate Diploma, in 10 and 20 weeks, respectively, in the comfort of your office or homes, through HRODC Postgraduate Training Institute's Video-Enhanced Online Delivery. We will deliver the 180 Credit-Hours and 360 Credit-Hours, in line with our regulation, through 'Direct-Lecturer-Contact', within the stipulated timeframe. We aim to fit the tuition around your work, family commitment and leisure, thereby enhancing your maintenance of an effective 'work-study-lifestyle balance', at times convenient to you and your appointed tutor.



Cumulative Postgraduate Certificate and Postgraduate Diploma Courses

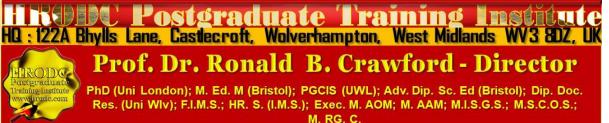
All short courses can accumulate to the required number of Credit-Hours, for the Postgraduate Certificate and Postgraduate Diploma, over a six-year period from first registration and applies to both general and specialist groupings. In this regard, it is important to note that short courses vary in length, the minimum being 5 days (Diploma – Postgraduate) – equivalent to 30 Credit Hours, representing one credit, as is tabulated below.

On this basis, the definitive calculation on the Award requirement is based on the number of hours studied (aggregate credit-value), rather than merely the number of credits achieved. This approach is particularly useful when a student or delegate studies a mixture of courses of different credit-values.

For those delegates choosing the accumulative route, it is advisable that at least one or two credits be attempted each year. This will ensure that the required 180 Credit-Hours and 360 Credit-Hours, for the Postgraduate Certificate and Postgraduate Diploma, respectively, are achieved, within the designated period. These Credit-Values, awards and their accumulation are exemplified below.

Examples of Postgraduate Course Credits: Their Value, Award Prefix & Suffix – Based on 5-Day Multiples			
Credit Value	Credit Hours	Award Title Prefix (& Suffix)	
Single-Credit	30-54	Diploma - Postgraduate	
Double-Credit	60-84	Diploma – Postgraduate (Double-Credit)	
Triple-Credit	90-114	Diploma – Postgraduate (Triple-Credit)	
Quad-Credit	120-144	Diploma – Postgraduate (Quad-Credit)	
5-Credit	150-174	Diploma – Postgraduate (5-Credit)	
6-Credit	180-204	Postgraduate Certificate	
7-Credit	210-234	Postgraduate Certificate (+ 1 Credit)	

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, and 90 Credit-Hours, Accumulating to A Postgraduate Certificate, with 90 Additional Credit-Hours, a Postgraduate Diploma, with -270 Additional Credit-Hours

Examples of Postgraduate Course Credits:			
Their Value, Award Prefix & Suffix – Based on 5-Day Multiples			
Credit Value	Credit	Award Title Prefix (& Suffix)	
	Hours		
8-Credit	240-264	Postgraduate Certificate (+2 Credits)	
9-Credit	270-294	Postgraduate Certificate (+3 Credits)	
10-Credit	300-324	Postgraduate Certificate (+ 4 Credits)	
11-Credit	330-354	Postgraduate Certificate (+5 Credits)	
12-Credit	360	Postgraduate Diploma	
360 Credit-Hours = Postgraduate Diploma			
12 X 5-Day Courses = 360 Credit-Hours = Postgraduate Diploma			
10 X 6-Day Courses = 360 Credit-Hours = Postgraduate Diploma			

Exemplification of Accumulated Postgraduate Certificate and Postgraduate Diploma Award Titles

All Specialist Postgraduate Certificate and Postgraduate Diploma Programmes have their predetermined Award Titles. Where delegates do not follow a Specialism, for accumulation to a Postgraduate Diploma, they will normally be Awarded a General Award, without any Specialist Award Title. However, a Specialist Award will be given, where a delegate studies at least seventy percent (70%) of his or her courses in a specialist grouping. These are exemplified below:

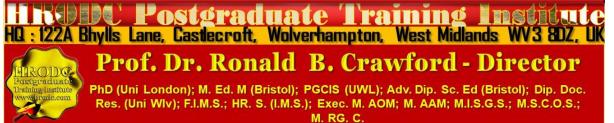
- 1. Postgraduate Diploma in Accounting and Finance;
- 2. Postgraduate Certificate in Accounting and Finance;
- 3. Postgraduate Certificate in Aviation Management;
- 4. Postgraduate Diploma in Aviation Management;
- 5. Postgraduate Certificate in Industrial Health and Safety Management, Incorporating Oil and Gas Safety;
- 6. Postgraduate Diploma in Industrial Health and Safety Management, Incorporating Oil and Gas Safety;

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- Diploma, with -270 Additional Credit-Hours 7. Postgraduate Certificate in Business Communication:
- 8. Postgraduate Diploma in Business Communication;
- 9. Postgraduate Certificate in Corporate Governance;
- 10. Postgraduate Diploma in Corporate Governance;
- 11. Postgraduate Certificate in Costing and Budgeting;
- 12. Postgraduate Diploma in Costing and Budgeting;
- 13. Postgraduate Certificate in Client or Customer Relations;
- 14. Postgraduate Diploma in Client or Customer Relations;
- 15. Postgraduate Certificate in Engineering and Technical Skills;
- 16. Postgraduate Diploma in Engineering and Technical Skills;
- 17. Postgraduate Certificate in Events Management;
- 18. Postgraduate Diploma in Events Management;
- 19. Postgraduate Certificate in Health and Safety Management;
- 20. Postgraduate Diploma in Health and Safety Management;
- 21. Postgraduate Certificate in Health Care Management;
- 22. Postgraduate Diploma in Health Care Management;
- 23. Postgraduate Certificate in Human Resource Development;
- 24. Postgraduate Diploma in Human Resource Development;
- 25. Postgraduate Certificate in Human Resource Management;
- 26. Postgraduate Diploma in Human Resource Management;
- 27.Postgraduate Certificate in Information and Communications Technology (ICT);
- 28. Postgraduate Diploma in Information and Communications Technology (ICT);
- 29. Postgraduate Certificate in Leadership Skills;
- **30.** Postgraduate Diploma in Leadership Skills;
- **31.**Postgraduate Certificate in Law International and National;
- 32. Postgraduate Diploma in Law International and National;
- 33. Postgraduate Certificate in Logistics and Supply Chain Management;
- 34. Postgraduate Diploma in Logistics and Supply Chain Management;

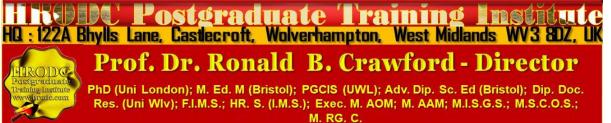
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, and 90 Credit-Hours, Accumulating to A Postgraduate Certificate, with 90 Additional Credit-Hours, a Postgraduate Diploma, with -270 Additional Credit-Hours

- 35. Postgraduate Certificate in Management Skills;
- 36. Postgraduate Diploma in Management Skills;
- 37. Postgraduate Certificate in Maritime Studies;
- **38.** Postgraduate Diploma in Maritime Studies;
- **39.** Postgraduate Certificate in Oil and Gas Operation;
- 40. Postgraduate Diploma in Oil and Gas Operation;
- 41. Postgraduate Certificate in Oil and Gas Accounting;
- 42. Postgraduate Diploma in Oil and Gas Accounting;
- 43. Postgraduate Certificate in Politics and Economic Development;
- 44. Postgraduate Diploma in Politics and Economic Development;
- 45. Postgraduate Certificate in Procurement Management;
- 46. Postgraduate Diploma in Procurement Management;
- 47. Postgraduate Certificate in Project Management;
- 48. Postgraduate Diploma in Project Management;
- 49. Postgraduate Certificate in Public Administration;
- 50. Postgraduate Diploma in Public Administration;
- 51. Postgraduate Certificate in Quality Management;
- 52. Postgraduate Diploma in Quality Management;
- 53. Postgraduate Certificate in Real Estate Management;
- 54. Postgraduate Diploma in Real Estate Management;
- 55. Postgraduate Certificate n Research Methods;
- 56. Postgraduate Diploma in Research Methods;
- 57. Postgraduate Certificate in Risk Management;
- 58. Postgraduate Diploma in Risk Management;
- 59. Postgraduate Certificate in Sales and Marketing;
- 60. Postgraduate Diploma in Sales and Marketing;
- 61. Postgraduate Certificate in Travel, Tourism and International Relations;
- 62. Postgraduate Diploma in Travel, Tourism and International Relations.

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The actual courses studied will be detailed in a student or delegate's Transcript.

Service Contract, incorporating Terms and Conditions

<u>Click, or copy and paste the URL, below, into your Web Browser, to view our Service</u> <u>Contract, incorporating Terms and Conditions.</u>

https://www.hrodc.com/Service Contract Terms and Conditions Service Details Delivery Point Period Cancellations Extinuating Circumstances Payment Protocol Location.htm

The submission of our application form or otherwise registration by of the submission of a course booking form or e-mail booking request is an attestation of the candidate's subscription to our Policy Terms and Conditions, which are legally binding.

Prof. Dr. Ronald B. Crawford Director HRODC Postgraduate Training Institute

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